STATE OF IOWA

DEPARTMENT OF COMMERCE

UTILITIES BOARD

IN RE:

IOWA TELECOMMUNICATIONS SERVICES, INC., d/b/a IOWA TELECOM DOCKET NO. TF-02-483

ORDER APPROVING CHANGES TO EXCHANGE BOUNDARY MAPS

(Issued October 7, 2002)

On September 12, 2002, Iowa Telecommunications Services, Inc., d/b/a Iowa Telecom (Iowa Telecom), filed with the Utilities Board (Board) a request to change its exchange boundary maps for the Russell and Melrose, Iowa, exchanges. The filing has been identified as Docket No. TF-02-483.

lowa Telecom's request proposes to transfer an area that is currently located in the Melrose, Iowa, exchange, to the Russell, Iowa, exchange. Iowa Telecom is the incumbent local exchange carrier in both exchanges. Iowa Telecom states that a customer requested telephone service from Iowa Telecom and it is more economical to provide service to the customer from the Russell exchange. Specifically, Iowa Telecom asserts that it would take approximately 2,000 feet of cable to provide service to the customer from the Melrose exchange while it would only take 200 feet of cable to serve the customer from the Russell exchange. Iowa Telecom has agreed to serve this customer from the Russell exchange, pending Board approval of the exchange boundary revision. There are no other customers in this limited area.

The Board will approve the proposed changes to the Melrose and Russell exchange boundaries submitted by Iowa Telecom pursuant to Iowa Code § 476.29(8). The Board finds that the change is reasonable since the boundary revision was initiated at the request of an individual who is seeking service from Iowa Telecom and no other customers will be affected by the change. Iowa Telecom's request merely changes the boundaries of current exchanges covered by Iowa Telecom's certificate; therefore, an amended certificate is not necessary.

IT IS THEREFORE ORDERED:

- 1. The request of Iowa Telecommunications Services, Inc., d/b/a Iowa Telecom, filed on September 12, 2002, to change the exchange boundary maps for the Melrose and Russell, Iowa, exchanges is granted. Revised maps for the Melrose and Russell, Iowa, exchanges shall be filed with the Board within 30 days of the issuance of this order.
- The proposed changes, identified as Docket No. TF-02-483, are approved and become effective upon the issuance of this order.

UTILITIES BOARD

| | /s/ Diane Munns |
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| ATTEST: | /s/ Mark O. Lambert |
| /s/ Judi K. Cooper Executive Secretary | /s/ Elliott Smith |

Dated at Des Moines, Iowa, this 7th day of October, 2002.